



FREQUENTLY ASKED QUESTIONS

Q: How do I set up direct deposit?

A: Please complete the Direct Deposit Enrollment form and return to Owner Services.

Q: How much is my check going to be this month?

A: Check amounts depend on well production and pricing, which cannot be accurately predicted. If you receive your check and have a question regarding it, please contact ownerservices@arubapetroleum.com.

Q: Why haven't I received my check?

A: The most common reason is your account has not reached the \$100 minimum balance required to issue a check. All owner balances below \$100 will be paid annually by December 31st.

Another reason you may not have received your check is we may have an outdated address on file. To update your address, execute the Address Change Form and return it by email to DivisionOrders@arubapetroleum.com or by mail to:

Aruba Petroleum, Inc.
Attn: Division Orders
555 Republic Dr., Suite 505
Plano, TX 75074

Q: When is my check mailed?

A: All checks are mailed by the 15th calendar day of the month. When the 15th falls on a weekend or a holiday, your check will be mailed the next business day.

Q: How do I replace a lost, stolen or stale dated check?

A: Please contact Accounting to void a lost or stolen check. If you have a stale dated check (older than 90 days), please mail it to:

Aruba Petroleum, Inc.
Attn: Accounting
555 Republic Dr., Suite 505
Plano, TX 75074

In both cases, the voided amount will be added to your next distribution. Contact ownerservices@arubapetroleum.com for more information.

Q: Are electronic copies of my check detail available?

A: Yes, we are able to provide a PDF version of your check detail on the same day your check is mailed. By electing this option, you will no longer receive a paper copy with your check. Owners enrolled in direct deposit will only receive a PDF version of their check detail.

Q: When will I receive my 1099?

A: All 1099s are mailed by January 31st of the calendar year following the year of distribution. We ask all owners to verify the spelling of their name (it should be exactly as it appears on your income tax return), the address and the tax identification number. Any discrepancies should be immediately reported to Owner Services at ownerservices@arubapetroleum.com or please call Owner Services at 972-312-9366.

Q: What is backup withholding, and why was it taken out of my check?

A: We are required by the IRS to provide a correct tax ID number for your account. If we do not have it, we are required to withhold taxes on your behalf until this corrected. Please execute the W9 form and return it by email to DivisionOrders@arubapetroleum.com or by mail to:

Aruba Petroleum, Inc.
Attn: Division Orders
555 Republic Dr., Suite 505
Plano, TX 75074

Q: What do I do in case of death of an interest owner?

A: Please notify the Land Department for instructions on what documentation will be required to transfer the interest to the correct heir(s). The Land Department may be reached at 972-312-9366 or landdepartment@arubapetroleum.com. You may also contact them by mail:

Aruba Petroleum, Inc.
Attn: Land Department
555 Republic Dr., Suite 505
Plano, TX 75074